



GLOBAL WARRANTY®
The ULTIMATE in driving protection

Tire & Rim Protection Terms & Conditions

PART ONE: Definitions

This Agreement contains certain words and terms which, for the purposes of this Coverage, have a specific meaning. The following "Definitions" apply to the words and terms used in your Agreement and have the following stated meaning:

"Agreement and/or Coverage" refers to this Tire & Rim Protection package.

"Authorized Repair Facility" refers to any dealership which is authorized by the OEM to repair or replace lost or damaged key(s)/remote(s).

"Alloy Wheel" refers to any road wheel composed of either aluminum or magnesium as opposed to steel, and includes powder coated or chrome finished wheels.

"Alloy Wheel Repair" refers to repair of covered scratches/scuffs/curb rash on Alloy Wheels. The administrator retains sole authority to determine whether any damage can be repaired.

"Covered Parts and/or Benefits" means the parts and/or benefits described and listed in PART FOUR of this Agreement

"Commercial Purposes" refers to any vehicle used for route service, repair or service, job site activities, rental, shuttle, landscaping, taxi, livery, limousine, heavy delivery, courier, public hire, fleet use, snow removal, towing, road repair, construction, hauling, farming, ranching, mining, forestry, ambulance, police, emergency service, civil service, driving school, off-road use, racing, or competitive driving as deemed solely by Global.

"Covered Vehicle" refers to your vehicle as described in this Agreement.

"Curb Damage" refers to scrapes/scuffs/rash caused from accidental contact with a curb, however excludes minor marks, blemishes, peeling or discolorations, as deemed by Global.

"Dealer" refers to a fully provincially licenced seller of automotive, recreational vehicles, or powersports in the province in which the seller conducts business.

"Eligible Key(s) Remote(s)" refers to 2 (two) sets of keys/remotes provided to you at the time of vehicle's original purchase.

"Exclusions" refers to parts/services/benefits/conditions not covered in the Agreement.

"Global" means Global Warranty Tire and Rim Corporation where the owner/lessee resides in the Yukon, Northwest and/or Nunavut Territories, the Province of Manitoba, Ontario, New Brunswick, Nova Scotia, Prince Edward Island, Newfoundland & Labrador, British Columbia, Alberta or Saskatchewan.

"Limit of Liability" refers to the maximum limit for any/all listed coverage, including taxes, which shall not exceed \$10,000 (ten thousand) or the Wholesale Value (cash value of your vehicle, as indicated in the Canadian Black Book, at the time of repair) which ever is less.

"Oversized Tires" refers to tires with overall diameter greater than 20 (twenty) inches.

"Paintless Dent Repair (PDR)" means the process developed by automotive manufacturing production teams that uses specialized hand tools to gently push the dented metal back to its original form.

"Reasonable Cost" means charges to repair or replace covered parts including labour at prevailing labour rates at a Licenced Repair Facility and according to the Current Industry Labour Guide (Global uses Snap-On Shopkey) using new, rebuilt, or parts of like kind and quality. Agreement is specific in coverage and is in no way, an all perils coverage.

"Repair or Repairs" means refers to the fixing or replacement of covered parts relevant to your covered vehicle.

"Road Hazard" means a condition on a public roadway, which should not normally exist there, such as but not limited to; potholes, nails, glass, or other road debris.

"Selling Dealer" means the Licenced Vehicle Dealership or Leasing Company where you purchased this Agreement.

"Term" means the length of time indicated on this Agreement.

"Unserviceable" means a tire that has been punctured or otherwise damaged to the extent that it is unusable as deemed by Global, or a wheel/rim that will not seal with its tire

"Wholesale Value" means the actual cash value as indicated in the current Canadian Black Book at the time of your repair visit.

"You, Your" means the applicant (owner, lessee or transferee of the vehicle) in this Agreement.

PART TWO: Vehicle Eligibility

The covered vehicle is in the current model year up to a maximum of 10 prior model years, at the time of purchase or lease.

PART THREE: Coverage Section

3.1 In return for the payment of a fee by yourself through the Dealer to Global Warranty to purchase this Agreement, and:

- Provided that all statements made by You and Your Dealer in this Agreement are correct, and
- Provided you have complied with all Terms & Conditions contained in this Agreement and the vehicle, subject to all limitations and exclusions.

Global agrees to pay the reasonable costs for authorized repairs or replacement of covered parts which are listed in Your agreement.

3.2 The face of this Agreement indicates the selected Warranty term and options at the time of purchase.

3.3 Coverage for Global Warranty Total Protection Packages shall begin on the date of sale or lease of Your vehicle, and shall end when the stipulated time period has ended indicated in this Agreement.

3.4 Your Agreement shall carry a maximum limit of liability, which shall not exceed \$10,000 (ten thousand) or the Wholesale Value of Your vehicle at the time of a covered damage. With respect to each individual claim under your Agreement, Global's maximum liability shall be \$10,000 (ten thousand) or the Wholesale Value whichever is the lesser.

PART FOUR: Covered Parts and Benefits

SILVER COVERAGE INCLUDES 4.1 TO 4.6

4.1 FLAT TIRES: You will be reimbursed up to a maximum of \$80 (eighty) per occurrence that You incur to repair a flat tire caused by a Road Hazard while operating the covered vehicle on public streets and in a legal manner.

4.2 TIRE REPLACEMENT: You will be reimbursed for the reasonable costs You incur to replace a tire, only if a tire covered by this Agreement becomes unreparable, as deemed by Global, due to damage caused by Road Hazard. Replacement will be made, at Global's sole discretion, with a tire of "like kind and quality", which may include a pro rata adjustment, with current tread depth. Note: Tire Replacement is limited to an aggregate benefit limit of \$2,000 (two thousand) for all regular and snow tires.

4.3 WHEELS (RIMS): You will be reimbursed for reasonable costs of the repair or replacement of wheels rendered Unserviceable due to a Road Hazard covered under this Agreement. We reserve the right to have damaged wheels/rims repaired at our cost by a service provider of our choosing. We further reserve the right to replace the wheel, at our cost, with one of "like kind and quality" up to and including used. Any Wheels, including bent wheels, are eligible for replacement, only if damaged from a Road Hazard, and will not allow the rim to seal to its tire. The maximum limit of liability for rim replacements is 4 (four), for the term of the Agreement.

4.4 COSMETIC WHEEL REPAIR: You will be reimbursed for the reasonable costs for the repair of cosmetic damage only to Alloy Wheels (See "Definitions" for description of Alloy Wheel Repair). Due to aging and variance in Wheel colour and texture, it is not always possible to match colours or texture to the other Alloy Wheels, so an exact colour or texture is not guaranteed. Other cosmetic damages are covered, including and limited to permanent street side curbs, parking lot curbs and or standard "drive thru" curbs. Any damages from car wash rails or equipment or other objects are excluded.

4.5 MOUNTING AND BALANCING: You will be reimbursed for the reasonable costs that You incur for mounting, balancing, valve stems, and tire disposal for any tire replaced under this Agreement. However, unspecified charges for shop supplies are excluded.

4.6 ROADSIDE ASSISTANCE: You will be reimbursed covered services up to Your benefit limit of \$100 (one hundred) per incident. You are entitled to one service within a 24 (twenty four) hour period, to a maximum of 3 (three) roadside services within a 12 (twelve) month period.

- TOWING – Provides towing reimbursement to the nearest repair facility capable of making or performing needed repairs or services.
- WINCHING – Provides reimbursement for winching services.
- FUEL DELIVERY – Provides for the delivery of an emergency supply of fuel necessary to send a coverage holder's car on its way (Coverage Holder is responsible for actual cost of fuel).
- FLATTIRE CHANGES – Includes changing a flat tire with your inflated spare.

- EMERGENCY BATTERY SERVICE – Battery boost service in the event of a dead battery.
- LOCKOUT SERVICES – Locksmith services when keys are locked in your vehicle.

You will need to keep a copy of all receipts for reimbursement on any of the listed services.

GOLD COVERAGE INCLUDES 4.1 TO 4.8

4.7 KEY REPLACEMENT: In the event Your key/remote is lost, stolen or destroyed we will pay for a replacement key/remote up to \$1,600 (sixteen hundred) aggregate benefit per contract or \$800 (eight hundred) per covered year, dependent on coverage selected. All key/remote replacement claims must be called in for authorization prior to replacement.

4.8 CAR RENTAL EXPENSE: Car rental expenses will be reimbursed up to \$70 (seventy) per reported claim/visit when required, while Your vehicle is not available due to a covered repair. A copy of a valid Rental Car Invoice must be submitted with the invoice for review and authorization of coverage.

PLATINUM COVERAGE INCLUDES 4.1 TO 4.11

4.9 WINDSHIELD, HEADLIGHT AND TAILLIGHT LENS REPAIR: This Agreement covers the cost of repairs to the windshield, headlight and taillight lenses for only minor chips and cracks caused by propelled rocks or road debris such as, wood, metal pieces/parts, or any other object. Coverage is also provided for Windshield Replacement deductible. The aggregate benefit of up to \$150 (one hundred fifty) per visit/claim or \$600 (six hundred) per contract.

4.10 PAINTLESS DENT REPAIR: Repair of a dent up to size of 5 (five) centimeters in diameter and a scratch up to 30 (thirty) centimeters. Repair public lot damage for external body panels and/or parts. The aggregate benefit of up to \$150 (one hundred and fifty) per visit/claim or \$1,000 (one thousand) per contract.

4.11 RIP/TEAR/BURN/PUNCTURE: Coverage is provided for the repair of accidental rips, tears, burns, or punctures up to 3 (three) cm long, in the upholstered seats of the vehicle. The maximum benefit is up to \$150 (one hundred) per visit/claim or \$600 (six hundred) per contract.

PART FIVE: Claims & Procedures

5.1 In the event of any repairs expressly covered under this Agreement, and so as to not exclude coverage under this Agreement, you must follow the specific procedures listed below:

- Take immediate action to prevent further vehicle damage and taking reasonable steps to secure timely repairs and/or calling for towing;
- Contact Global's Claims Department directly during regular business hours: Monday-Friday 9:00 AM – 5:00 PM EST @ 1-800-265-1519 in Canada or the U.S. or by fax at 1-519-663-8013 or visit our website at www.globalwarranty.com;
- Give Your full name & phone number, current odometer reading on Your vehicle, the last six digits of Your V.I.N. or the Coverage # as provided on Your Tire & Rim Agreement;
- In the event You have a Claim after our normal business hours, on weekends or holidays, you must: contact Your original dealer or appropriate franchise dealer or local tire/rim facility as needed; make all necessary arrangements; and call Global directly on the first business day following the breakdown/failure and follow (b & c) above;
- Any tires which require repair or replacement, and wheels which require repair or replacement under the terms of this Agreement must be authorized by Global Warranty and be made available for inspection prior to repair or replacement;
- You must maintain proper air pressure in all covered tires. Tires should be checked monthly for proper tire pressure; signs of cracking/dry rot, improper wear, and any tread depth of 3/32" or less;
- You must report ALL wheel damage immediately upon occurrence. Reports of multiple wheel/rim damage are subject to coverage denial unless You can prove that all reported damages occurred in one incident, at one time and within 60 (sixty) days;
- ALL conditions existing that cannot be corrected, regardless of severity, demand immediate replacement at Your expense, for the safety of the vehicle's occupants;

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- (i) Failure to meet the above obligations will result in a denial of coverage;
- (j) If You are within a 40 (forty) kilometer radius of the originating dealer, You must return there to have a replacement key/remote cut and programmed. If You are outside the 40 (forty) kilometer radius, or if the originating dealer is no longer in business, You may go to any Authorized Repair Facility;
- (k) The originating dealer must obtain prior authorization and email a copy of the original repair order/invoice to Global for final payment;
- (l) If it is necessary for You to go to a non-originating dealer, call Global 1-800-265-1519 for prior approval before commencing with key/remote replacement. You may be required to pay the non-originating dealer for the replacement key/remote and will be reimbursed, up to the benefit limit, upon receipt of all repair orders, sales invoices, and/or other relevant or appropriate documentation, as will be requested by Global;
- (m) Global is solely agreeing to pay the replacement cost for eligible keys/remotes under the terms, conditions and limitations set forth in this agreement. Global shall not provide any keys/remotes. Further, Global does not in any way warrant or guarantee, whether express or implied, any replacement key/remote obtained by You and/or paid for by Global. All non-working key/remotes must be available to for inspection. You must have received at least 2 (two) keys and 2 (two) remotes at vehicle purchase.

PART SIX: Parts And Services Not Covered

- (a) Any damage that occurs outside the United States or Canada; or
- (b) This Agreement provides for the repair or replacement of the vehicle's tires and wheels/rims which, during the term of this Agreement, become Unserviceable due to a Road Hazard covered under this Agreement. Tire and/or wheel/rim damage that is minor/cosmetic only in nature or does not render the tire and/or wheel Unserviceable, is specifically excluded from repair or replacement; or
- (c) Damage caused by failure to maintain your vehicle by driving on tires that are improperly inflated, or tires with a tread depth of 3/32" or less or ANY damage to wheels on which tires have a tread depth of 3/32" or less; or
- (d) Any damage to tires and/or wheels transferred from another vehicle subsequent to the effective date of this Agreement; or
- (e) Any damage to tires and/or wheels that are mounted on vehicles other than private passenger cars and light duty trucks under 30,000 (thirty thousand) lbs Gross Vehicle Weight; or
- (f) Any damage that is the result of a manufacturer's defect or failure; or
- (g) Any damage that is covered by any other warranty, including warranties issued by the manufacturer or any pre-existing condition which is deemed to be present prior to/during vehicle purchase; or
- (h) Alloy Wheel Repair to an Alloy Wheel that is dented or bent from any accident, accident avoidance or contact resulting in further related part(s), suspension, body, or frame damage; or
- (i) Replacement of Alloy Wheel where the damage to the wheel is too great to be repaired, but a technician and Global determines that the wheel is still sealing with its tire; or

- (j) Edges where the manufacturer's factory bracing does not allow for the PDR process; or
- (k) Repairs to creased metal or any area where the paint is damaged; or
- (l) Repairs to any dent/ding that, if repaired, could in any way damage the paint or finish; or
- (m) Any plastic panels or bumper covers are excluded; or
- (n) This agreement covers only minor repairable chips and cracks. In the event we cannot find a suitable repair provider, you will be reimbursed up to the maximum of \$150 (one hundred and fifty) per incident, upon approval of all required documents. Coverage is strictly for road hazard debris damage. Larger stress cracks over 15 (fifteen) centimeters are not covered; or
- (o) Any repair of a rip, tear, burn, or puncture that cannot be repaired; or that if performed, could in any way cause further damage.

PART SEVEN: Exclusions

- (a) Failure of a non-covered part. Note: Coverage shall also exclude the cost of repairs and replacement of covered parts where their replacement is made necessary as a result of or due to the failure of a non-covered part. If a part is not covered, then the labour to replace the part is also not covered; or
- (b) Any loss where You or any person on Your behalf, falsely swears or commits any fraudulent act with respect to any claim; or
- (c) Any damage resulting from off-road use, racing, collision with another vehicle, chain damage, misuse, abuse, lack of proper maintenance, misalignment, suspension problems, use on construction site/ new subdivision roads not paved and regularly maintained, vandalism or malicious mischief, theft, fire, or any loss covered by primary physical damage insurance; or
- (d) Damage to other parts of Your Vehicle caused by improper repairs, installation, mounting or balancing as well as repairs performed in a manner that does not comply with manufacturer's guidelines; or
- (e) Any damage resulting from continued operation or caused by Your failure to take reasonable precautions to prevent "damage" when any potential Road Hazard exists; or
- (f) Any repair or replacement of any covered component or part which has not failed due to contact with a Road Hazard as defined in this Agreement, but which the repair facility or manufacturer recommends or requires to be repaired or replaced such as, but not limited to, matching sets of tires or wheels; or
- (g) Damage or wear to tires caused by any Vehicle modifications that do not comply with the Vehicle manufacturer's specifications, or any damage that is cosmetic in nature and does not render the tire as Unserviceable; or
- (h) Tire, Wheel and all other benefit coverages on this Agreement are not extended to a Vehicle attached to Your Vehicle such as a trailer or Vehicle in tow; or
- (i) Any breakdown and/or failure caused by collision, fire, theft, vandalism, explosion, freezing, overheating, rust/corrosion, contamination, water, acts of God, salt and environmental damage; or

- (j) Loss of vehicle use, time, profit, inconvenience, or other incidental or consequential loss that results from a breakdown and/or failure; or
- (k) Any expense for modification, replacement, or alteration of existing parts or systems necessitated by the replacement of obsolete, superseded or unavailable parts with current replacement parts in excess of the reasonable value of the failed part; or
- (l) Any consequential and/or resultant loss, damage, injury or death (including any costs or expenses, legal or otherwise related) of any kind or nature whatsoever, suffered by any person, firm or corporation arising directly or indirectly from any repair, delay or failure to make repairs covered under this Agreement, including (but so as not to limit or restrict the generality of the definition of "repair" herein), labour and workmanship incidental to such repairs; or
- (m) Replacement wherein the manufacturer, by public announcement of a recall, established its responsibility to replace tires or wheels; or
- (n) Any repair of a rip, tear, burn or puncture that is not on an upholstered seat of the vehicle or replacement of upholstery or re-upholstery; or
- (o) Any damage caused by wear such as scratches, marks, material separation, delamination or discoloration; or
- (p) The absence of a key/remote at the time of delivery does not constitute a Covered Loss. Failure to meet the above obligations will result in a denial of coverage; or
- (q) Any loss that is not reported to Global within 60 (sixty) days from the date the damage occurs; or
- (r) Commercial vehicles, Light commercial vehicles and cars for hire are excluded from all programs.
- (s) Any repair(s) or replacement(s) made without Global's full authorization regardless of the situation.

PART EIGHT: Miscellaneous Provisions

TRANSFER: You may transfer your active Agreement to an eligible private party to whom the covered vehicle is sold (subject to Global's consent) providing all Terms & Conditions have been met. You must send a request for transfer to Global, a \$100 (one hundred) transfer fee (plus applicable taxes), and the full name, address and postal code of the new purchaser within 15 (fifteen) days of a change of ownership. Subsequent transfers are not permitted.

OTHER: Your Agreement is governed by the laws of the Province of the Selling Dealer and shall be binding upon and inure to the benefit of the heirs, successors and permitted assigns of Global Warranty and you.